

ANNUAL REPORT 2019

Neighborhood
House, Inc.

NEIGHBORHOOD HOUSE



EARLY LEARNING CENTER

This has been an exciting year for the Neighborhood House. We took over ownership of the Early Learning Center and are thrilled to report that all enrolled families stayed on with us. We are now fully staffed with 8 teachers who meet the educational requirements set by Early Head Start. This wonderful team of dedicated teachers, come to us with many years of experience and have formed strong partnerships with families. We are proud to be serving the Southbridge and surrounding communities by providing high quality care through the development of an inclusive community and an innovative research based curriculum.

The Early Learning Center continues to partner with New Directions Early Head Start to provide full-day, year round early care and education for 30 children birth through age three. The cornerstone of the ELC's best-practices is the continuity of care model also known as the Looping Model, which is designed to support the positive growth and development of children; ensuring first that there is strong emotional security for each child and using play and children's curiosity as the foundation from which to support their cognitive, language, social, physical and emotional skill development.

Family supports are provided to each family through visits with a Family Advocate Specialist designed to support each parent as their child's first and primary teacher and assist families in identifying family goals. Each family develops a family partnership.

We are looking forward to another successful year of positively impacting the growth and development on the growth and development of the children we serve.



YOUTH DEVELOPMENT PROGRAMS

The Before and After and Out-of-School Care for Youth takes place for parents needing care before, after or when the schools are closed offering the following: up to 55 youth grades K thru 12 find tutoring and homework assistance. The youth computer lab provides supervised access to computers for research and reports and computer training. Other activities include arts and crafts, Scouting, youth sports teams, educational workshops, field trips and an evidence and research-based program (Positive Action) to help track and support student performance in school and behaviors. Participating Schools are [Breene](#) Elementary, Warner School, Kuumba Academy, Thomas Edison Charter, Charter of New Castle, Odyssey Charter Academia Antonio Alonza, Bancroft, Eastside Charter. Summer Enrichment Camp provides ten weeks of recreational, educational and cultural programming for area youth for ages 5 to 12. Summer of 2019 we engaged 59 youth in camp activities. Twenty-three campers attended Camp Pecometh. Extended Hours/ Safe Haven for Teens ages 13-18 provides extended hours of supervised structured activities and prevention initiatives surrounding bullying, substance abuse, suicide and other preventative activities for teens. This year we were gifted a mini bus from the Methodist Action Program. The bus allows us to attend more events with our kids and visit other youth programs.



FAMILY SERVICE AND HOMELESSNESS PREVENTION - WILMINGTON & MIDDLETOWN

At the Heart of Neighborhood House is Family Services, designed to assist families and individuals in crisis to meet their immediate basic needs. Each year the community at large partners with us to provide Neighborhood House with food, clothing, book bags, hygiene products, diapers, toys, Easter baskets, Thanksgiving baskets, Adopt-A-Family for Christmas, gift cards and financial donations. A special thanks goes out to our partners in Wilmington:

Congregation Beth Emeth
Christ Church Christiana Hundred
Mt. Lebanon Methodist Church
Islamic Society of Delaware
Envoy Mortgage
Martha Chapter #2
BPG International
Aldersgate UMC
Wrap Around Delaware
Chase
Union Local 320
Union Local 1102
Alpha Phi Alpha Fraternity, Inc. Delaware Chapter

Bank of America
Cokesbury Village
Macedonia Missionary Baptist Church
Buccini/Pollin Group
Buttonwood UMC
Mt. Joy UMC
The Ladies Ancient Order of Hibernians
-St. Brigid Division 1
St. Paul's UMC
Capital One
Representative Franklin Cooke Jr.
City of Wilmington
320 Events Committee
New Castle UMC
Coalition of Black Trade Unionist



FAMILY SERVICE AND HOMELESSNESS PREVENTION - WILMINGTON & MIDDLETOWN

The Family Services program of The Southern New Castle County Neighborhood House in Middletown partners with local organizations, businesses, and churches with in the community who contribute their time, efforts and finance s to prosper and empower families facing financial hardships. They donate book bags with school supplies; offer produce from Covenant Garden; financially assist families to maintain utilities and home heating oil and gas; diapers; gift cards; holiday meals and presents during the holidays. The following list shows the generosity and commitment that exists in our local community:

- All Therapy Physical Therapy
- Amazing Grace Food Ministries
- Appoquinimink High School
- Aspen Property Management
- Bank of America
- Bethesda UMC
- Brilliant Little Minds Childcare Center
- Brownie/GirlScout Troops
- Camp Pecometh
- Caravel Soft Ball Team
- Cedar Lane Elementary School
- Center for Conscious Healing Counseling Center
- Central Grange
- Church on Main
- Connection Community Church
- Cub Scout/Boy Scout Troops
- Environmental Consultants
- Environmental Testing, Inc.
- Faith In Action
- Family Help, Inc. Transitional Housing Program
- Forget Me Not Families Clothing Organization
- Freedom Center
- Friendship House-Empower Minds Program
- Holy Hill Worship Center
- Immaculate Heart of Mary Catholic Church
- Immanuel UMC
- J.P.Morgan/Chase Bank
- Knights of Columbus
- Lacy & Holly, Esq.
- Learning Tree Academy
- Life House Church
- Living Grace Worship Cathedral
- Love of Christ Church
- Mayor and Council of Middletown
- Meredith Middle PTA Board
- Meredith Middle School PTA
- Northern DE Church of Christ
- Odessa National Community
- Pajama & Book Program
- Ponds of Bayberry South
- Private Individuals and Families
- Prom Girl
- Real Life Community Church
- ReMax First Choice Realtors
- Resurrection Center
- Ruritan Club
- Salvation Army
- Silver Maple Community
- SNCC Rotary Club
- Spring Arbor Community
- Springmill Community
- St. Andrew's School
- St. Anne's Episcopal Church
- St. Anne's Episcopal School
- St. Joseph's Catholic Church
- St. Paul's United Methodist Church
- St. Vincent de Paul's Society-St. Joseph Catholic Church
- Summit United Methodist Church
- SWM Intl (Del Star Technologies).
- Tree of Life Lutheran Church
- Walgreens Drug Stores
- Wellbeing on Main Counseling Center
- Wesley College - Occupation Therapy Dept.
- White Clay Creek Presbyterian



FAMILY SERVICE AND HOMELESSNESS PREVENTION - WILMINGTON & MIDDLETOWN

SERVICES PROVIDED	WILMINGTON	MIDDLETOWN	TOTAL
Food Closet	148	182	330
Utilities	130	73	203
Rent	0	12	12
Clothing	2	4	6
Emergency Housing	0	17	17
Baby Boomers Diapers	10	5	15
Personal Hygiene Supplies	0	1	1
Furniture	0	4	4
Employment Prep	0	2	2
Gift Cards	3	10	13
Book Bags	5	52	57
Summer Camp	0	2	2
Eye Glasses	0	7	7
Bus Tickets	0	3	3
Easter Food Baskets	8	0	8
Thanksgiving Baskets	5	85	90
Christmas Dinner Baskets	0	1	1
Adopt-A-Family	93	13	106
Prescriptions	0	0	0
TOTAL	404	472	876



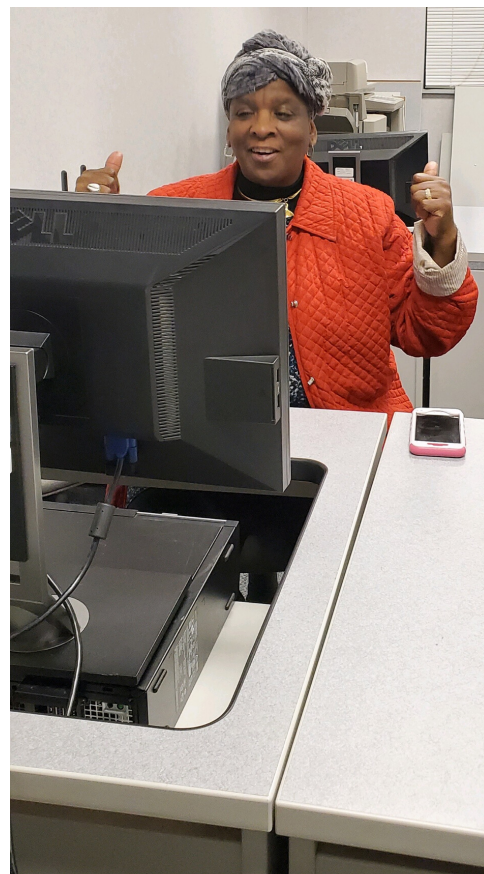
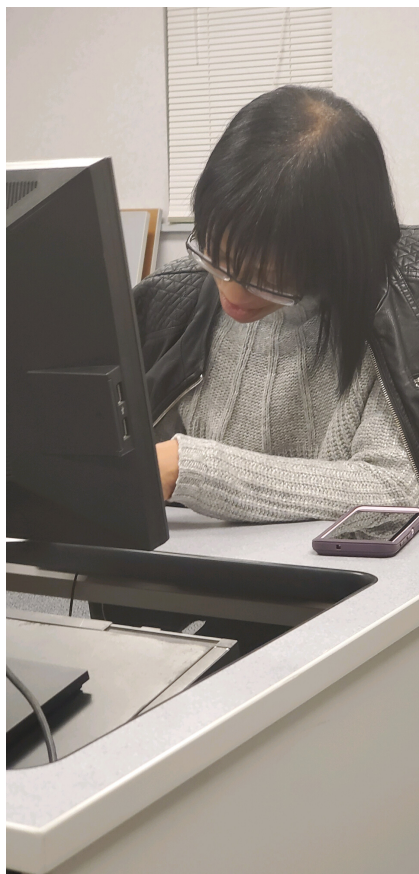
DEVELOPMENT OF THE NEIGHBORHOOD EMPOWERMENT CENTER

In 2019 Development focused on building The Empowerment Center. We became a Certiport Authorized Testing Center, making us one of two Community Centers in the area that is able to proctor Microsoft Certification Exams at our facility. Becoming a testing center was important because it makes it more convenient for our students to take the class and test at the same location. For other organizations that provide training, we can offer that they use our facility to proctor their exams if they are not a Certiport Authorized Testing Center.

We held three Microsoft Excel classes in 2019, one Microsoft Word class and one 2nd chance credit class, and the computers in room 302 were upgraded and updated with the Windows 10 and Microsoft Office 2016.

We had 6 students enroll in the Microsoft Word (2016) training. One of these students is a Neighborhood House employee. Of the 6 students who enrolled, 4 returned for the Microsoft Excel training (including the NHI employee), and at the time of this report, all students have expressed an interest in learning PowerPoint, then taking the exam.

We'll continue to expand our offering in the Empowerment center in 2020 to continue to offer the Microsoft Office Suite Training, Financial Literacy and Entrepreneurship Workshops. We also plan on expanding these offerings in the Middletown area as space and equipment become available.



HOUSING COUNSELING

There has been significant changes in the way HUD (Housing and Urban Development) funds the Housing Counseling Department which has left us with one full time director and counselor and one administrator.

Each client in pre-purchase counseling can be seen for a total of 19 hours to reach a positive outcome of homeownership. 2019 Housing Counseling helped 16 families purchase their first home. A client in mortgage default can be seen for a total of 40 hours to reach a positive outcome of saving their home from foreclosure. Housing Counseling helped 83 families save their home from foreclosure.

The following individuals and families were assisted:

	Total
Pre-Purchase	61
Mortgage Default	101
Purchased Housing	16
Mortgages modified/saved	83

