



NEIGHBORHOOD
HOUSE , INC.

2018 PROGRAM REVIEW



Dear Friends,

Being part of change....

On the pages to follow you will find the basic statistics from Neighborhood House for 2018. It's a snap shot of the people we have served and how we served them. But what is miraculous is what goes on behind the scene. Recently, I attended a workshop focusing on using **trauma** informed practices in programs serving youth. It is clear, our staff members are working with children who have been traumatized. If you want to be a part of real social and economic change, consider a gift to Neighborhood House and consider a day in the life of 2nd grader, Tavon.

6:30 AM Tavon is up for school but his Mom is sleeping on the floor, vodka bottle nearby, he can't wake her up. Trauma 1- lack of emotional support. Trauma 2- exposure to alcohol and drug abuse.

7:00 AM Trying to finish his school work from previous day. No breakfast food. Milk is sour. Can't make it to school in time to eat breakfast. Will have to wait for lunch or dinner at Neighborhood House. Trauma 3- Lack of adequate nutrition.

8:30 AM Boy in the school hallway bullying Tavon and making fun of his clothing; said "he stinks." Trauma 4 – Lack of basic needs (clean clothing and hygiene products) Trauma 5- Experiencing unwanted aggressive behavior by another youth-bullying.

This takes place in the first 2 hours of this child's day. If we jump a couple hours ahead, we find youth staff dealing with the fallout...

2:30 PM After-school Program at Neighborhood House. Staff witness and experience the results of Tavon's trauma...

1. Negative behavior; Tavon kicks another kid in program and calls him a curse word.
2. Indifference to homework assignments resulting in unfinished school work previous week. He's not reading at his grade level. Tardiness and truancy are a weekly occurrence.
3. Parent failed to recognize importance of Tavon adhering to rules for his own safety.
4. Parent shows contempt for staff and rules resulting in Tavon disrespecting staff.
5. Tavon is suspended from the program and seen hanging on street corner.

It doesn't end here. Neighborhood House developed a safe plan to bring Tavon back into the youth program and the *change* begins. Today, Tavon is helping others with homework, reading on his grade level and getting the help he needs to succeed!

We need your help to continue giving kids like Tavon the tools they need to overcome negative patterns and related negative outcomes in their lives. It's not easy, but the goal of all of the Neighborhood House programs is to help people find the tools to succeed. As you consider your contribution, remember us as we have been helping kids with homework, tutoring math and serving nutritious food for over 92 years. Yes, the culture has changed in a century, but the mission of Neighborhood House helping youth thrive in school, helping parents in crisis and fostering social change in the community marches forward.

Alison

Youth Development

Number Served (duplicated): 14,833 (best estimate)

Number (unduplicated): 600 (best estimate)

Youth Development Focus

| <u>Foundation for Educational Success</u> | <u>College & Career Readiness</u> |
|---|--|
| Positive Action (evidence-based program) Tutoring & Homework Assistance Reading & Language Arts Readiness | Career & Job Readiness Workshops Career Exploration (Summer Youth Program) College Tours & Visitations Volunteerism (Community Service) |



Program Outcomes and Impact:

(1) Developed new programs and learning experiences; **(2)** Expanded existing youth programs and learning experiences; **(3)** Enhanced exposure to recreational, cultural and educational opportunities; **(4)** Improved parent (family) engagement; **(5)** Provided essential supplies, materials and creative on-site activities; **(6)** Facilitated youth, parent and family recognition celebrations; **(7)** Supported and maintained youth grade levels; **(8)** Increased and sustain school-age participation levels and **(9)** Facility maintained child care facility license issued by the State Office of Child Care Licensing.

Program Partners:

- Delaware Nature Society – Community Youth Garden
- Henrietta Johnson Medical Center - Medical, Mental Health & Wellness Services
- First State Action Agency - Provide Program Volunteers
- Local Colleges (University of Delaware / Delaware Technical & Community College) - Special Events & Activities
- Christmas Shop Foundation/ Wilmington Flower Market - Financial Support
- Christina School District – Program Collaboration, Student Performance & Behaviors
- Wilmington Parks & Recreation - College Tours (job-readiness), Leisure Activities & Events, State Food Program & Sports
- City Council (City of Wilmington, Delaware) - Financial Support, Special Youth Projects & Career Exploration
- KAPPA (Fraternity)/ Delta Zigma Theta (Sorority/ Home Depot - Holiday Events & Mentoring
- Howard High School of Technology - Career Fair
- Elbert-Palmer Elementary School - Health Fair & Parent Gatherings (i.e., chat & chew)
- DuPont Nemours Children's Hospital - Nutrition & Health Wellness
- Local Churches (New Life Baptist, New Calvary Baptist & Mount Joy Methodist)
- Fit Team Delaware – Fitness Classes

The youth department is sponsored by individual donors, several fundraising events, a grant from Delaware Behavioral Prevention Network and The Criminal Justice Council and local churches.

Family Services and Homeless Prevention

Designed to assist families and individuals in crisis to meet their immediate basic need for food, clothing, heat, electricity, diapers, school supplies, bus passes and co-pays. This is made possible by providing an emergency food closet, clothing, financial assistance/leveraging funds for utility bills, bus tickets for employment interviews and life skills workshops. Each year NHI assists families in poverty with Thanksgiving/Christmas food baskets.



| Services Offered | Wilmington | Middletown |
|----------------------------|------------|------------|
| Food Closet | 196 | 204 |
| Utilities | 137 | 79 |
| Rent | 6 | 4 |
| Clothing | 11 | 5 |
| Emergency Housing | 0 | 9 |
| Baby Boomers Diapers | 6 | 15 |
| Personal Hygiene Supplies | 5 | 3 |
| Furniture | 0 | 7 |
| Employment Prep | 0 | 5 |
| Gift Cards | 0 | 12 |
| Summer Camp | 0 | 5 |
| Eye Glasses | 0 | 5 |
| Bus Tickets | 0 | 3 |
| Holiday Dinner Baskets | 18 | 75 |
| Adopt-A-Family | 80 | 157 |
| Prescriptions | 0 | 2 |
| FINANCIAL ASSISTANCE | | |
| Amount Paid | \$ 5,116. | \$ 9,587. |
| Amount Leveraged | \$ 6,955, | \$ 17,917. |
| Families Assisted | 189 | 115 |
| Food bags | 858 | 922 |
| Easter Baskets | 27 | 16 |
| School Backpacks/supplies | 21 | 332 |
| Thanksgiving Baskets | 64 | 125 |
| Adopt-A-Family Program | 140 | 322 |
| Christmas Baskets | 0 | 150 |
| Senior Citizens Assistance | 48 | 100 |
| Veterans assisted | 7 | 24 |

One of our neighbors died suddenly at a young age. She left behind two teenage girls, one expecting a baby the next month. NHI was able to arrange for the family to be accepted on a payment plan with Delmarva Power keeping them in their home and protected from becoming homeless.

Housing Counseling and Foreclosure Prevention

Housing Counseling Department at NHI provides a full range of services and advice to housing consumers in order to increase the number of homeowners and tenants by assisting them to purchase, rent and maintain affordable housing. The program is approved by the Dept. of HUD to provide comprehensive housing counseling. The program also offers pre-purchase seminars, homebuyer education workshops and home ownership preservation workshops.

New Castle County Housing Clients at Neighborhood House 2018:

| | |
|---|----------------|
| Clients counseled for pre-purchase home ownership | 120 |
| Clients applying for mortgages | 49 |
| Clients closing on home mortgage | 41 |
| Mortgage dollars leveraged | \$5,027,239.00 |
| Female Head-of-household | 28 |
| Male Head-of-household | 7 |
| Joint Households | 6 |
| African American | 26 |
| Hispanic | 9 |
| White/Caucasian | 6 |
| Clients in initial Default/Foreclosure Sessions | 79 |
| Number of Default/Foreclosures Saved | 62 |
| Default Mortgage Dollars Saved | \$7,564,000.00 |

Neighborhood Empowerment Center



Equipping individuals with tools for success to become accomplished members of the community. Vision: Provide access to quality education and workforce development programs by partnering with strategic evidence based providers. The center will be located on the 3rd floor of NHI and will provide programs that teach computer skills and workforce development. Community members receive computer training for Word and Excel. Second Chance Credit Workshop run all year. All programs run through the NEC are free of charge to the community as funding allows.

The Early Learning Center

New Directions Early Head Start

at Neighborhood House

The UD Early Learning Center, in partnership with New Directions Early Head Start, provides full-day, year round early care and education for 32 children birth to age three and their families. The Center employs 9 professional staff who meets or exceeds the educational requirements set by the National Association for the Education of Young Children.



The cornerstone of the ELC's best-practices is the continuity of care model which is designed to support the positive growth and development of children; ensuring first that there is strong emotional security for each child and using play and children's curiosity as the foundation from which to support their cognitive, language, social, physical and emotional skill development.

Family supports are provided to each family including visits with a family's advocate designed to support each parent as their child's first and primary teacher and assist families in identifying family goals. Each family develops a Family Partnership Agreement that outlines their goals for their children and themselves.

Here are convenient ways to donate!



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